

RE: Confidential authority letter

From: Thy Do <Confidential>
To: "Collocott, Emma" <Confidential>
Date: Fri, 29 Jun 2018 12:39:11 +1000

Hi Emma,

Thanks very much for your response. Confidential has advised that she would prefer for the card to be sent to her home address.

Please let me know if you need further information.

Kind regards

Thy Do | Senior Family Support Worker | **Save the Children Australia**
18 Katherine Tce, Katherine NT 0850 | PO Box 205 Katherine NT 0851
PH: Confidential | M: Confidential | F: 08 8972 2899 | E: Confidential

Save the Children Australia acknowledges Aboriginal and Torres Strait Islander people as the traditional owners and custodians of the land on which we work. We pay respect to their Elders past and present.

From: Collocott, Emma <Confidential>
Sent: Friday, June 29, 2018 9:59 AM
To: Thy Do <Confidential>
Subject: RE: Confidential authority letter

Dear Thy

Thanks for your email, attached is ANZ's response.

If you have any questions, please reply to this email. Alternatively, I'll be available to call on the below number on Monday 2 July.

Kind regards,

Emma Collocott | ANZ | Operational Excellence |
Confidential | Ph: Confidential
www.anz.com

 Please consider the environment before printing this email

From: Thy Do [<mailto:Confidential>]
Sent: Wednesday, 27 June 2018 12:15 PM
To: ANZ EDR
Subject: Confidential authority letter

Att: Emma Collocott

Hi Emma,

Thank you for touching base regarding Confidential and her ANZ bank accounts. Attached a signed authority letter from Confidential.

Initially Confidential wanted to have her Pensioner Advantage changed to an Access Basic – however she was

unsure whether this would mean that she will be unable to access her money until the new card arrives.

As a result, **Confide** has advised that she wishes to request a new keycard for her Access Basic account (account number **Confidential**).

Confide will continue to use her Pensioner Advantage account until the keycard for her Access Basic account arrives.

Once the keycard for her Access Basic account arrives and is successfully activated, we may support **Confide** to have her Pensioner Advantage account closed.

Please let me know if you require further information or clarification.

Kind regards

Thy Do | Senior Family Support Worker | **Save the Children Australia**
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