

Confidential

authority letter

From: Thy Do <Confidential >
To: ANZ EDR <anzedr@anz.com>
Date: Wed, 27 Jun 2018 16:44:54 +1000
Attachments: Confidential ANZ SCA authority letter.pdf (27.74 kB)

Att: Emma Collocott

Hi Emma,

Thank you for touching base regarding Confidential and her ANZ bank accounts. Attached a signed authority letter from Confidential.

Initially Confidential wanted to have her Pensioner Advantage changed to an Access Basic – however she was unsure whether this would mean that she will be unable to access her money until the new card arrives.

As a result, Confidential has advised that she wishes to request a new keycard for her Access Basic account (account number Confidential).

Confidential will continue to use her Pensioner Advantage account until the keycard for her Access Basic account arrives.

Once the keycard for her Access Basic account arrives and is successfully activated, we may support Confidential to have her Pensioner Advantage account closed.

Please let me know if you require further information or clarification.

Kind regards

Thy Do | Senior Family Support Worker | **Save the Children Australia**
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