

Money Matters Hub Plus – East Arnhem

Objective: To provide assistance to people in financial difficulty by helping them to address their financial problems, make informed choices and build longer-term capability to budget and manage their money.

Anglicare NT is funded by the Australian Government Department of Social Services to provide Financial Counselling, Capability and Resilience services in the Northern Territory Region of East Arnhem. The service aims to support clients at key 'life points' when increased or improved financial capability can play a preventative or early intervention role. The focus is on :

- Assisting clients to resolve personal financial difficulties and access other sources of support and assistance
- Working with clients to increase their capability to make informed decisions on the best course of action for resolving personal financial difficulties
- Helping clients improve their ability to manage their financial affairs in the future

The service provides financial counselling through direct case work or one-on-one intensive support, including information, advocacy and or negotiation, referrals to other support services, and community education. Intensive support is provided through an in-depth assessment of a person's financial situation to understand the extent of the person's financial difficulties and to identify options to address these. Clients are encouraged to participate in the planning and decision-making process.

Through the provision of individual and group community education, Financial Capability services incorporates helping people build sustainable capabilities to budget, manage their money and make informed choices that lead to greater self reliance and better financial and social wellbeing. Financial Capability Workers deliver financial literacy education, information and coaching whilst maintaining a strong focus on supporting clients to make change and learn by doing. Information about scams, "book ups" understanding consumer rights, and responsibilities with loan contracts, etc is also provided. Financial Capability Workers are employed locally and are based in Nhulunbuy, Groote Eylandt, Ramingining and Galiwinku.

Service Location

Financial Counsellors are employed fulltime and based in Nhulunbuy and Darwin servicing remote communities within the East Arnhem region on a rotating FIFO basis. Financial Capability Workers are employed part time (10.00 AM - 3.00PM Mon-Fri) and are based in Nhulunbuy, Galiwinku, Ramingining and Groote Eylandt.

Nhulunbuy based Financial Counsellor and Financial Capability Worker will provide service delivery in the following areas:

- Gove Peninsular (Nhulunbuy, Gunyangara, Birritjmi and Yirrkala)
- Laynhapuy Homelands
- Gapuwiyak

Darwin based Financial Counsellor provides service delivery via periodic visits in person for up to a week at a time and via telephone for the following Communities;

- Galiwinku
- Milingimbi
- Ramingining
- Milyakburra
- Angurugu
- Umbakumba
- Numbulwar

Contact:

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