

COMMONWEALTH OF AUSTRALIA

*Royal Commissions Act 1902*

COMMISSION OF INQUIRY INTO  
MISCONDUCT IN THE BANKING, SUPERANNUATION AND  
FINANCIAL SERVICES INDUSTRY

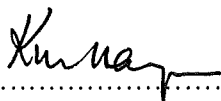
**NON-PUBLICATION DIRECTION  
PURSUANT TO SECTION 6D(3)**

Pursuant to s 6D(3) of the *Royal Commissions Act 1902* (Cth), I direct that so much of the contents of documents FOS.0025.0001.1003, WBC.407.001.1029, WBC.417.001.0001, WBC.407.001.0711, WBC.407.001.0952 and WBC.407.001.1031, as discloses:

- (a) contact and identifying information of customers of Westpac Banking Corporation and its associated entities (within the meaning of that term as defined in s 50AAA of the *Corporations Act 2001* (Cth)) (collectively, **Westpac**), except for Carolyn Flanagan's name and signature;
- (b) contact and identifying information of customers of any third parties;
- (c) direct contact information of employees of Westpac and employees of any third parties, including the Financial Ombudsman Service (**FOS**); and
- (d) identifying information of any individuals against whom allegations of misconduct have been made, or, in respect of whom, in the context of the particular document, it is suggested have been involved in misconduct,

not be published except to the Commission, its staff and counsel and solicitors assisting the Commission, to Westpac and its counsel and solicitors, and to FOS and its counsel and solicitors.

Dated this 21 day of May 2018



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The Honourable Kenneth Madison Hayne AC QC  
Commissioner of the Royal Commission