

After reading the PDS for the included insurance policies in my superannuation fund, I tried to call [REDACTED] to see if the insurance policies I have been paying for over the last 10 years would be valid if I was to ever place a claim. After calling their helpline and receiving a vague response, I put my enquiring in writing and emailed it to them. This has been ongoing since July this year and I am still yet to receive a response to whether I would be covered by the policies I am currently paying for. I have included the email trail below.









