

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 5

Submitted By: Sonya Vering

Email: [REDACTED]

Phone Number: [REDACTED]

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

My name is Sonya Vering. In 1991 I opened a superannuation fund through [REDACTED] at the [REDACTED] branch. Since this time ive had money taken out of my account every month for the past 27 years. During this time I've had no correspondence from them. Recently I made contact with [REDACTED] at [REDACTED] QLD, to try and get some questions answers. After looking into my inquiry they were unable to find any details or policies under my name or account details for the past 27 plus year. They are unable to provide me with any thing. I have taken in all my papers in relation to this account I opened all those years ago with no luck. I'm paying into a superannuation account nobody knows anything about with no yes still being deducted every month. All I know is at the time it was or is called.. [REDACTED] [REDACTED] was the Chief Executive Officer at the time, and [REDACTED] was the Superannuation Manager. I have no idea what I'm actually paying into or what I'm even covered for. Nobody can seem to help me and I'm getting very frustrated being shoved from pillar to post. I am unsure where or what to do or whom to turn to. I'm not even sure if I've contacted the right people doing it this way. If you or somebody can help me or know someone who can I would be very appreciative for any help. Thankyou for your time. Sonya Vering [REDACTED]