

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 5

Submitted By: [REDACTED]

Email: [REDACTED]

Phone Number:

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: No

Your submission:

This is about [REDACTED] I cancelled my policy in February 2018. You'd think they would honour your request but being the money hungry that they are have now cost me \$80:00 in bank charges and they have still been direct debiting my account to this day. (Today) when I challenged them they were extremely rude degradations In short I wouldn't on any of them if they were on fire [REDACTED] KEEPS TAKING MONEY OUT OF MY BANK ACCOUNT T. I TOLD THEM TO STOP MULTIPLE TIMES. THIS cost my \$200 in dishonor fees Beware of scams people!!!! They ring offering a "free quote" and then try to muscle direct debit payments asking for you to give them your name, date of birth and banking details.