

The Reviewing Officer,

I have had a Writ of summons bought against me from the [REDACTED] for the arrears of [REDACTED]. This corporation has not been forthcoming in its dealings with me as I received a notice of default, whereby the outstanding balance on the loan was [REDACTED] (as of 20 June 2018) where they stipulated the arrears were as above [REDACTED] and then received a letter off them (dated 13 August) stating the outstanding balance was [REDACTED] AND the arrears were [REDACTED]?

There are many anomalies >.they are reluctant to give me any feedback via mail and try to get my on the phone to agree to terms and conditions. They are corrupt to the core.

I understand this may not be part of your investigation, however this is going on behind closed doors while you grill the other banks and needs to be looked into ASAP

I have sought advice from [REDACTED] and am trying to refinance through [REDACTED]. This is proving difficult with the arrears and court orders that I need to remove.

I would like to clear my arrears so as to get out of this bank that has me on a %7.6 interest rate and is now trying to steal my family home that I've spent over 18yrs paying off.

Sincerely

[REDACTED]