

SUBMISSION ON POLICY ISSUES IDENTIFIED IN THE INTERIM REPORT

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Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

I personally have worked in banking for a total period of 34 years and can personally submit that the main criteria for bank remuneration is solely calculated on sales alone. This is deeply entrenched and has such skewed attention away from customer satisfaction.