

[REDACTED]

23.10.18

I was an Employee of [REDACTED] IT Centre Oct 2008 to Jan' 09. I never gave permission for Insurance premiums to come out of my very small Superannuation. Total amount of Super \$83.70.

No-one has ever provided me with proof that I signed anything allowing Premiums to be deducted from my Super. Superannuation Complaints Tribunal were against me aggressively and never showed me proof either.

I had many interactions with [REDACTED] and [REDACTED]s – it was a waste of time.

The Tribunal deliberately and wilfully delayed and did not send documents or do as they told me they would do.

I have kept a diary.

The money is nothing it is the principle.

How many [REDACTED] staff are in the same situation?

On 19<sup>th</sup> Sept 2018 I raised again my concern with the [REDACTED] Helpline. Rec [REDACTED]. I wanted 4 questions answered.

1. Who owns [REDACTED]? How much of it is [REDACTED] \$?
2. What [REDACTED] Board Members or Directors involved in [REDACTED]?
3. How many Staff are affected?
4. How much the Superannuation would have had in it if no deductions made?

On 17.9.18 Chris from the [REDACTED] IT Payroll team said he had a document with my signature on it formerly allowing Life Insurance premiums to come out of my Super.

Yet No one could send/show me that document 9 years ago.

Chris from [REDACTED]s refused to send a copy of that document to me.

Today, 23.10.18, [REDACTED] have replied and refused to look at my complaint because it was dealt with before. This goes against every interim outcome of the Banking and Financial Royal Commission.

I do not have the resources that business have to deal with matters like this. I have a Year 10 education, I am 54 years old.

I want them to pay. And pay punitively.

Kind Regards

[REDACTED]