

Complaint to [REDACTED]

Unsatisfactory Professional Conduct  
BY

Please note the documents I am bring forward are a direction not the full number of anomalies.

Please note.

Document 1 and 2, Canceled policy on drainage also I have not ever had contact with [REDACTED] and no knowledge of them till the beginning of this complaint.

# 3 at no time did the ("company", [REDACTED] or subsidiaries) note the Geological reports. Geoscience Australia (it is free)

#4 The company represented itself as [REDACTED] not the others

POOL

#5 no moister so rising damp not possible also note the crack in the garage beside the wall noted and the even nature of the gap only earth movement can be to that scale.

#6 External shed on a slant approx 7 % about 65 meters from mentioned tree.

#7 External shed about 100 meters from tree.

#8 separating slabs about 125 meters from tree.

#9 cracked water tank from top to bottom

# 10 A B I made a repair of sorts to the pool the pipes were separated and leaking from the joints also the crack in the pool

# 11 there is no alteration if that is the shape of the pool (which it is)

# 12 the pool has been in place since 1982 ish, if transport was a problem it would have been before now.

#13 That is correct no pipes yet the ground has moved, I.E earthquake.

#14 Pool Standard dos not apply since this pool was installed pre Standard.

#15 No pipes the end mentioned

#16 Previous noted the stress fracture cracks were not the leak cause.

# 17 the noted material is 2 feet plus away from pool shell and 7 feet + away from crack

#18 the insured is still covered for such events

# 19 the entire pool moved hence water pipe leaking tilting ETC that is the claim.

## HOUSE

# 18 in order to be rising damp you need it to be damp even in the engineers photos there is no grass also the brick damage was caused by using the bore water which turned acid after the earthquake I said this to the engineer he called me a liar.

# 19 the engineer entered the property without permission and escorted to use drone earlier one can only assume motive.

#20 A B a plumbers report discounted the plumbing issues which he is not licensed to comment on as per DOC 1 and 2

#21 these "REPAIRS" were 8 years prior to which the engineer called me a liar.

# 22 it is a steel frame not timber.

## SUMMERY

My wife and I found the engineer rude condescending arrogant and sexist. He had a preconceived outcome before arrival which became clear through the time he was on site. He made the statement "don't worry the roof wont fall on your head" he noted the need for a builder to take external sheets off to inspect this did not happen. His idea of a roof inspection was poke a phone through the man hole. No knowledge of trees due to the blame on a tree (GUM) to effect a building 120 odd meters away. Operated out of his license. Failed to PROPERLY RESEARCH possibilities. Blatant expectation to agree with his every word. Failure to interpret the obvious that where there is water there must be grass. Immediate and verbal accusations of ling to him. Dismissal of the plumbers report, the fact is I am on tank with a bio-cycle I now where my water goes. He did not agree that we have a bio-cycle not sewage or septic. 10 B, only short sharp vibrations can vibrate PVC pipes apart, separating glue without damaging the pipe in this fashion(not knowing this is probably why a canceled plumbing drainer license).Refusal to put a level on external buildings.

Peter Horwath

