

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: [REDACTED]

Email: [REDACTED]

Phone Number: [REDACTED]

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: No

Your submission:

I would like to bring to the attention of the Royal Commission about the disgraceful behaviour of [REDACTED] in relation to a TPD Claim which is via my superannuation that i lodged over 3 years and 3 months ago. There is very clear evidence that [REDACTED] should be paying the TPD Claim, but [REDACTED] is going to extreme lengths not to payout this claim by making up excuses and declining the claim every time clear evidence is provided. The superannuation trustee [REDACTED] also appears to be defending the insurer [REDACTED]

This is a very disgraceful behaviour by [REDACTED] which have on several occasions confronted the Royal Commission on various issues, with so many complaints by their customers.

I would like to see [REDACTED] fined and prosecuted for this disgraceful behaviour which they have delayed my TPD Claim by declining it even when clear evidence has been provided several times, with several legal documents and several medico legal reports.

It would be in the best interest of all parties concerned to settle this TPD Claim given the length of time since i first lodged this claim.

The Trustee of the superannuation fund [REDACTED] is not doing their job by not acting in the best interest of the Superannuation Member, but acting in the best interest of the insurer by defending the insurer [REDACTED]