

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: Kathy Savvidis

Email: [REDACTED].au

Phone Number: [REDACTED]

Submission for: Another Person

Name of other person, business or organisation: Nada & Dusan Talevski

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

Hi I'm writing on behalf of my parents Nada & Dusan Talevski . They don't know what avenue to take in regards to what they thought at the time was life insurance. I happened to see the letter and advised them that it's not life insurance it's accident insurance so mum rang the bank to question it. Mum asked at the beginning of the policy if it was life insurance and the staff member said yes so she just signed the forms & my father not understanding English well thought they were paying for life insurance all these years (it was coming out of his pension) . [REDACTED] basically just said "oh well we can't do anything, you signed the forms". I know that had my parents known it was accidental death insurance they would never agree to it because my dad is superstitious, we can't even convince him to do a will. I hope there is something we could do.

Kind regards Kathy Savvidis