

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: Leigh selby Morgan

Email: [REDACTED]

Phone Number: [REDACTED]

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

In approximately 2009 I had a break and enter at my apartment where I still live with my daughter. The police attended and a report was taken and a claim at [REDACTED] made for only approximately \$6,000.00

This was dismissed and their words were that the statutory declaration was not worth the paper it was written on. St. Kilda police have a report of the theft and should have a list of items taken.

They have since refused to take any reports of any theft of which there have been several, sometimes items being returned. This week the financial ombudsman got cominsure to contact me directly and this was when a quilt of mine was taken, this was an antique quilt.

Not long after this claim my very old bank account with them was closed without explanation as was my daughters, this was done in an embarrassing and confrontational way implicating some crime on my part. I had lodged a claim for several very regular skimming at our local 7/11 store to the value of \$500.00/

I had also paid [REDACTED] life insurance to the value of approximately \$3,000.00 and it was in approximately 2004 when I stopped this.

I have taken the matter to the financial ombudsman and it was this process which I found quite exploitative and was encouraged by them to investigate the matter for a third time despite it being well out of time. Yours sincerely, Leigh Morgan ([REDACTED])