

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: David Johnson

Email: [REDACTED]m.au

Phone Number: [REDACTED]

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

Dear Sir / Mam,

I would like to enquire why [REDACTED] was not one of your case studies in round 6 of the Royal Commission hearings.

In addition to my terrible experience with [REDACTED] Finder.com.au (an independent commentator on health & Life Insurance made the following comment regarding [REDACTED] "Not only was [REDACTED] the only fund out of the big four to record a higher percentage of complaints than their market share, it was only one of six other health funds that had a higher percentage of complaints compared to their market share. The other funds were [REDACTED] complaints [REDACTED]"

Based on the above information it is incomprehensible in my opinion why [REDACTED] including H [REDACTED] was not one of the Royal Commission case studies in round 6. Based on my experience, it is disappointing why [REDACTED] behavior which would fall "Well short of community standards" and possible or likely contraventions of the Corporations Act remain unaccounted for.

regards,

David Johnson
[REDACTED]