

## SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: Tom

Email: [REDACTED]

Phone Number: [REDACTED]

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

I would like to report [REDACTED] for misconduct in regard to insurance claim processing.

The claim number: [REDACTED]

The claim was processed by [REDACTED]

[REDACTED]'s client drove onto the opposite side of the road and damaged the front three driver side panels of my vehicle, including shattering my driver's door window. The [REDACTED]'s client vehicle was taking up 4m of 5m wide road as observed from the broken glass from my window.

The outcome of the claim was "both sides bare own costs".

I would suggest that [REDACTED] are possibly taking advantage of the fact that I'm not in a financial position to take them to court. I also believe they took advantage of the fact that I didn't have comprehensive or third party insurance, just the CPT.

The my report of the event can be accessed via the link below (the file was too large to upload):

[REDACTED]

Written by Tom Milson 16/10/18