

## SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: Grant James Forbes

Email: [REDACTED]

Phone Number: [REDACTED]

Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

Hi

I recently applied for a new building loan with [REDACTED]. The loan was unconditionally approved. I provided my personal information so that the bank could make an informed decision on whether to grant the loan. I live in Western Australia and I'm building an owner occupied house in Perth. I am a state government employee with no assets overseas.

[REDACTED] sent me the attached application form. My complaint relates to the privacy statement and the use of my personal information by the [REDACTED] to this bank. On pages 8 and 9 the bank seeks my permission to send my information overseas and more specifically to the Philippines. I believe this is being done to get around privacy legislation in Australia and is unethical conduct by the bank. I crossed out the applicable words only to be told by the bank they would not process my application unless I did so.

I'm more than happy for you to use my application form (not the loan amount) to highlight this unethical use of personal information by Insurance companies linked to [REDACTED].

Regards

Grant Forbes