

SUBMISSION ON POLICY ISSUES RAISED IN ROUND 6

Submitted By: Matthew Darragh

Email: [REDACTED]

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Submission for: My Self

Name of other person, business or organisation:

Do you agree to your submission being published: Yes

Do you agree to your full name being published: Yes

Your submission:

To whom it may concern

Firstly, well done in commencing this Royal Commission.

My suggestion if not already on the "to do" list is to investigate Credit Card insurance offers. From my experience with NAB/MLC insurance these are grossly over priced and unnecessary. Little to no information was offered at time this was offered and the cancellation procedure was so difficult that I can only assume many less persistent/competent customers than I would/could not achieve cancelling this.

Kindest regards

Matt Darragh